

★★★★ SMÖGEN • KUNGSHAMN

JOHANNESVIK

Bland klippor & skär

BOOKINGINFORMATION

PAYMENT

The registration fee of 20% (min. 200sek) needs to be paid within 10 days of the booking. If the registration fee is not paid in time the booking is considered cancelled.

The rest of the payment needs reach us at least 50 days before arrival. Please use the attached payment form. If you choose to use another payment method please state your booking number and name. If the times pan between booking and arrival is short, you will have to follow the agreement you have made with our reception.

CANCELLATION WITHOUT INSURANCE

Applies only to Campingpitch/ cabin: For cancellations that are made more than 20 days before arrival you will have to pay a handling charge. The registration fee and booking fee will not be refunded. For cancellations that are made later than 20 days before arrival you will have to pay the full amount of the rental. If you change the day of arrival, departure or other accommodation this will be considered a cancellation and a new booking.

CANCELLATION WITH CANCELLATION INSURANCE

Applies only to Campingpitch/ cabin: Cancellation insurance costs 250SEK per pitch/ cabin and indicates that you can in the following cases, which were not known when you made the booking, cancel the booking up until the day before arrival: death, illness or serious accident that has happened to yourself, your husband/wife, your family, or the person you are travelling with. Occurrence of any other serious event that is beyond your control and prevents you to use your booking. You need to give proof of your reason for cancelling such as a doctors note, note from a authority or insurance company. The note need to be sent to us as quickly as possible. The fee for the cancellation insurance and the booking fee will not be refunded at a cancellation.

CANCELLATION

Applies only to rooms: For cancellations that are made more than 7 days before arrival you will have to pay a handling charge of 200sek. For cancellations that are made later than 7 days before arrival you will have to pay the full amount of the rental.

AT ARRIVAL

The earliest time for check-in is at 2PM at the reception.

Upon check-in at a campsite a valid camping card or camping ID must be presented. If you do not have a camping card or camping ID we can help you with this at the reception.

Upon check-in in a cottage or room the name and personal identification number of all people who will be living in the cabin/ room needs to be provided.

If you want us to clean the cabin when you depart, you can book this at arrival for 900SEK.

Information about how we handle your personal data can be found below under **GDPR**.

AT DEPARTURE

For **rooms & cottages** check out is at the latest 11PM on the day of departure.

For **campingsites** check out is at the latest 12PM on the day of departure.

Room: The guests need to clean the bed linens, vacuum-clean, remove dust and make sure the room is nice and clean before departure. Make sure you take whatever you have in the fridge with you.

Cabin: The guests need to clean the cabin before departure. Please follow the checklist for cleaning that is given to you on arrival. After the check-out the cabin will be inspected. If the cleaning is not up to standard you will need to pay a fee of 1500SEK. The invoice will be sent to the address that was given when you made the booking.

Campingpitch: If you check out after 12pm you will have to pay for an extra day.

INVENTORY

Room: Each room has duvets and pillows. Sleeping bags are not permitted. You will have to bring bed linens and towels. There is a TV in the common room. There is shared kitchen with full kitchen equipment for self-catering. There is also a shared WC and shower. Any damage on the inventory will have to be paid for by the tenants.

Cabin: Each cabin has a full household-equipment. This includes duvet, pillow, porcelain and cookware, as well as cleaning equipment and a vacuum cleaner. There is a TV in each cabin. You will have to bring your own bed linens, towels, toilet paper, washing up liquid etc. Any damage on the household equipment will have to be paid for by the tenants.

For a fee of SEK 185, bed linen and towels can be rented via the reception.

VEHICLES

Room: Only one vehicle per rented room is allowed in the area and needs to be parked next to Villa Harmoni.

Cabin: Only one vehicle per rented cabin is allowed in the area and needs to be parked next to the cabin. If you are renting a 6-bed cabin you are allowed to have two vehicles in the area.

Campingpitch: Only one vehicle per rented pitch is allowed in the area and needs to be parked next to the caravan/ tent.

NOTE! Other vehicles can rent a parking spot at the entrance of Johannesvik or on the SMS-parking outside the area, if there is enough space. If you need to park your vehicle for a longer period of time we advise you to use other parking spots in the community.

SMOKING

There is a smoking ban in all cabins and rooms including the common areas in Villa Harmoni.

PETS

You are not allowed pets in any of the rooms or cabins.
Except for in the following cottages at a cost of **250sek**

Askbacken: 30 – 32, 42 – 43 & 60

Lökåsen: 2 – 6

Golfbyn: 73 – 75

Graniten: 24

Klubbhuset

THE RESPONSIBILITIES OF THE TENANT

The tenants who book and stay with us need to follow the rules of the campsite. If you do not follow the rules you can immediately be rejected from the campsite. The tenants are financially liable for any damage or theft that they or their guest have caused.

GDPR

Johannesvik Camping is responsible for processing the personal data that you register. Your information will NOT be sold, but will only be used by Johannesvik Camping.

Johannesvik Camping will process your personal information in order to administrate your reservation and payment of your camping spot, to send information about offers, news to you as a guest and information as requested by the guest.

You are entitled to once a year, free of charge, request in writing, which data has been registered and where the data has been retrieved. You are entitled to request correction of any changed or incorrect information at any time.

Johannesvik Camping will store your information until the turn of the year, provided you have not made a reservation for the forthcoming year. If you do not wish to have your information stored in our system, you must notify Johannesvik Camping. The information will then be removed after your staying. When you make your reservation, you agree that Johannesvik Camping may save your personal information.

These conditions apply to participation in our Activities, Courses & Guided Tours

Reservation

To book, you must be over 18 years old. If you are under 18 years of age, you must have a guardian's approval to participate in activities. Order/Booking only valid with email confirmation or confirmation from the online booking. ATTENTION! Check that you received confirmation when booking to avoid misunderstandings.

Everyone is welcome to book activities, courses & guided tours, but guests with ongoing overnight stays are offered to book at a lower price. Enter the booking code that came with the booking confirmation at the checkout of the online booking to activate the discount. It is fine to book an activity when you are checked in and then participate in the activity later on the day you checked out, but must be on the same day as check out.

Booking code

The booking code for booking activities at a better price is obtained in the booking confirmation issued when booking accommodation/camping. For guests who booked accommodation/camping before the online booking opened and thus did not receive a booking code in the confirmation, there is a general code to use "Summer2023" to book at a discounted price. Bookings made with this code are always checked against guests checked in for the day and work just as well as the codes that go out in the booking confirmation.

Responsibility

All participants themselves are obliged to take care of their personal insurance cover for participation in activities, guided tours, courses or events, regardless of whether it takes place as leisure activities or during training or working hours.

The participant is obliged to read the "BOOKING INFORMATION/ RENTAL TERMS" as well as the instructions given by staff and guides during the activities. All participants must fill in our participant form, which you fill in at the start of the activity.

Johannesvik Camping & Stugby AB always has the right to move or replace an activity with another activity more suitable for the day if safety cannot be maintained due to for example weather conditions such as strong wind, thunder, etc. Should it not be possible to replace the activity with another activity, the guest has the right to change the date free of charge to another date that suits the guest, however as close to the original date as possible. It is not possible to move the date and the activity is cancelled by Johannesvik Camping & Stugby AB due to the security cannot be maintained, a full refund is issued corresponding to the price of the activity, any additional costs incurred in connection with the booking of the activity are not reimbursed.

Cancellation & Change

If the number of guests decreases, or if the order is canceled completely, later than 7 days before activity day, 100% of the agreed price for activities will be charged.

The debit applies to the number specified 7 days before the day of the activity.

For activities booked together with accommodation such as camping, rooms & cabins, the cancellation rules for the accommodation follow the ordinary cancellation rules for resp. accommodation type & the activity the cancellation rules for activities. For package offers that include activity, the activity is cancelled in connection with the cancellation of the

package. See rules for cancelling packages. For changes and cancellations earlier than 7 days before the start of the activity, the right to move the activity applies against an administrative cost of 10% or a maximum of SEK 200 of the value of the booking. An activity booking can be moved a maximum of 3 times before it is cancelled without compensation.

Safety instructions

The instructions of the instructor or guide must be followed. The instructor has the right to cancel the activity if the instructions are not followed and this without any compensation. Consumption of alcohol or other intoxicants must not occur before or in connection with activities. Activities may not be started without an approved instructor present. All participants must have completed our participation form. It is important that you understand our length and safety rules.

Payment terms

The activities are paid for at 100% upon booking. Guests with an ongoing overnight stay receive a discount on the activities. The discount is entered at checkout on the online booking and is activated by entering the code that came with the booking confirmation when booking accommodation. For more info